

Grievance Redressal Mechanism

We endeavour to offer top-notch services to you. In the unlikely event that you are having any complaints about our services, it's our utmost duty to sorting it out to your satisfaction.

Annexure B

Information regarding Investor Grievance Redressal Mechanism in Accordance with SEBI Circular No CIR/MIRSD/3/2014 dated 28th August 2014

1. Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent to the Client Servicing Team on **response@boxpfa.com**. Alternatively, the Investor may call on **0120-454 1582**.
2. A letter may also be written with their query/complaint and posted at the below mentioned address:

**AM Investment Advisors and Associates
D – 33, Ground Floor, Sector 2, Noida
Uttar Pradesh – 201301.**

3. Clients can write to the Investment Advisor at megha@boxpfa.com. If the Investor does not receive a response within 10 business days of writing to the Client Servicing Team. The client can expect a reply within 10 business days of approaching the Investment Advisor.
4. In case you are not satisfied with our response you can lodge your grievance with SEBI at <https://scores.gov.in> or you may also write to any of the offices of SEBI. SCORES may be accessed thorough SCORES mobile application as well, same can be downloaded from below link:

<https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330>

For any queries, feedback or assistance, please contact SEBI office on Toll-Free Helpline at 1800 22 7575 / 1800 266 7575